

ABATEMENT TECHNOLOGIES
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EXPECTING THE UNEXPECTED: HOW ABATEMENT TECHNOLOGIES AIDS PAUL DAVIS HALIFAX'S RAPID RESPONSE IN NOVA SCOTIA

"As first responders, Paul Davis is on the front line. And, in times of true disaster, having a skilled team and network of partners is essential in being able to provide this type of critical service. We're grateful that we can rely on Abatement Technologies to have our back any time, any where."
-Jayne Shannon

BACKGROUND

Paul Davis is a franchise organisation that provides emergency cleanup and restoration services to residential and commercial properties in North America. With hundreds of franchises across the United States and Canada, Paul Davis helps families and businesses repair their properties and pick up the pieces after disasters. And, Paul Davis Halifax has been providing 24-hour emergency response to Nova Scotia for the past 15 years.

Dedicated to providing a personal approach to every service, Paul Davis Halifax relies on communication throughout the duration of the restoration process. Whether its fire, water, sewer backups, asbestos, mold, storm damage, or other disasters, Paul Davis' experts are committed to providing fast, professional restoration services.

THE CHALLENGE

While it's impossible to predict or prevent natural disasters, preparation can help restoration professionals rapidly respond to the aftermath and prevent further structural damage. For Paul Davis Halifax, expecting the unexpected is essential to its rapid restoration response times.

To respond the moment Paul Davis Halifax receives a call, it's important the company already has the necessary equipment for the job on hand. But, because disasters are unpredictable, it's impossible to be prepared for every situation. Because of this, Paul Davis relies on its solutions partners to guarantee customer service, fast turnarounds, and expedited deliveries—all without breaking the bank. In 2016, Paul Davis Halifax sought an abatement solutions partner who could meet these needs.

THE SOLUTION

Paul Davis Halifax selected Abatement Technologies, a leading designer and manufacturer of trusted abatement products, for its reputation in the restoration industry and its ability to offer competitive pricing that compliments the company's budget.

For emergency preparedness, Paul Davis Halifax has an inventory of Abatement Technologies dehumidifiers, portable air scrubbers (including the Pred 750), and air movers (including the Ram 1000LP). In addition to machinery, it's critical for Paul Davis Halifax to have a wide variety of consumables available such as filters, gloves, bags and respiratory equipment – to name a few. Thanks to Abatement Technologies' one-stop-shop business model, Paul Davis can get all of the necessary equipment they need, from just one provider

"Abatement Technologies is always there for us—weekends, after hours, really whenever we need support," said Jayne Shannon, President, Paul Davis Halifax. "The team understands our business model. And when we're expecting a severe weather event, like the 2023 flooding in Nova Scotia, Abatement is already anticipating our needs. This proactive relationship has made the biggest difference for us."

Disaster restoration equipment can become scarce and hard to find during a crisis. And, Abatement Technologies understands the importance of rapid response and can anticipate the needs of restoration businesses.

In June 2023, when Nova Scotia experienced devastating wildfires that swept through the community, Paul Davis Halifax was tasked with restoring its destruction.

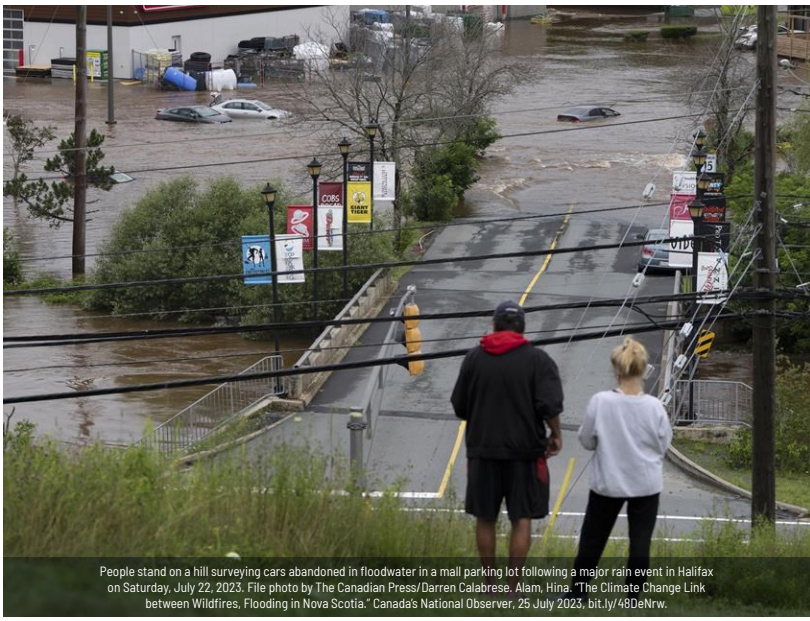
"As a result of the fires, a lot of the community was lost. And due to safety concerns, it took weeks for us to be able to access the sites. But, from the moment the fires began, to the time we were able to grasp the devastation, Abatement Technologies was working behind the scenes to ensure we were prepared–all before we even knew what we needed," Jayne added.

THE RESULT

In the aftermath of the wildfires and floods, Paul Davis has been able to give back to the community in an impactful way—through restoration and service.

"As first responders, Paul Davis is on the front line. And, in times of true disaster, having a skilled team and network of partners is essential in being able to provide this type of critical service. We're grateful that we can rely on Abatement Technologies to have our back any time, any where," Jayne concluded.





People stand on a hill surveying cars abandoned in floodwater in a mall parking lot following a major rain event in Halifax on Saturday, July 22, 2023. File photo by The Canadian Press/Darren Calabrese. Alam, Hina. "The Climate Change Link between Wildfires, Flooding in Nova Scotia." Canada's National Observer, 25 July 2023, bit.ly/48DeNrw.

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